|  |  |  |
| --- | --- | --- |
| protech logo in paint 2 |  PROTECH SECURITY SYSTEMS 98 Savannah Gardner Road New Castle, PA 16101 Toll Free: 800-490-5991 | How can we improve our service? |

Please take a moment to help us improve your experiences with PROTECH SECURITY SYSTEMS. When you’re done, please take the time to return this survey so we can better serve you. Thank You!

## Survey

|  |  |
| --- | --- |
| 1) How often have you needed service done?* Less than 1 time a year
* 1-2 times a year
* More than 2 times a year
* Never
 | 5) If you have had service done how would you rate the service we performed?* Friendly and Helpful
* Generally Good
* Varies on each Visit
* Poor Service
 |
| 2) How satisfied are you with the product our company provides?* Very Satisfied
* Moderately Satisfied
* Unsatisfied
* Very Disappointed
 | 6) How satisfied are you with all aspects of our company?* Very Satisfied
* Moderately Satisfied
* Unsatisfied
* Very Disappointed
 |
| 3) Are there any changes you would like to see us make to better serve our customers?* Yes
* No

If “yes” please explain further in the additional comments section of this survey. | 7) How likely are you to refer our company to a friend?* Highly Likely
* Somewhat Likely
* Not Very Likely
* Never
 |
| 4) Are there any other services you would like our company to offer in the future?* Yes
* No

If “yes” please explain further in the additional comments section of this survey.  | 8) Do you have any complaints with our company since you have become a customer?Comments:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

## Please take the time to inform us of any additional changes you as a customer would like to see our company make to better serve you. Thank You!

## Additional Comments

## About You (optional)

|  |  |  |  |
| --- | --- | --- | --- |
| Name |  | E-mail  |  |
| Address |  | Phone |  |
| City, State, ZIP Code |  |
|  |  |
| **Thank you for your participation!** |